



Illinois Client Enrollment Services

# How to Enroll in a Health Plan



# SAMPLE



# What is the Medicare-Medicaid Alignment Initiative?

There is a new program (initiative) for adults who are enrolled in both Medicare and Medicaid.

The new program will bring together (align) all your Medicare and Medicaid benefits.

The new program is called the Medicare-Medicaid Alignment Initiative.

When you enroll, you will choose a primary care provider (PCP) and one health plan to cover all your healthcare.

**If you do not choose** a PCP and health plan, we will choose for you. It is better if you choose because you know your healthcare needs best!

If you do not want to be in the Medicare-Medicaid Alignment Initiative, you can opt out (decide not to enroll).



The Medicare-Medicaid Alignment Initiative is for seniors and persons with disabilities who are enrolled in both Medicare and Medicaid.

This new program covers all your Medicare and Medicaid benefits, including prescription drug benefits and Medicare Part D.

## **Who cannot enroll?**

These are some reasons why you would not be able to enroll in a health plan:

- You are 20 years old or younger
- You are getting some, but not all benefits from Medicare or Medicaid
- You are in the Spenddown Program
- You are getting temporary medical benefits
- You are getting care in the Illinois Breast and Cervical Cancer Program
- You already have private insurance that pays for hospital and doctor visits



# Here's how to enroll:

## **1. Choose a PCP**

You will choose a doctor or clinic to be your PCP. Your PCP will keep all your records, take care of you when you're sick, and help you manage diseases and medical conditions.

Your PCP will also answer your questions, give you information to help you stay healthy, and make referrals when you need a specialist.

To help you choose a PCP and health plan, think about your answers to these questions:

- Do you want to keep your doctor or clinic, or do you want a new doctor or clinic?
- Does the health plan have the doctors, hospitals, and specialists you use?
- What extra services does the health plan have?



## 2. Choose a health plan

When you enroll (become a member) in the Medicare-Medicaid Alignment Initiative, you will also choose a health plan.

All health plans have:

- A choice of doctors, specialists and hospitals
- A team of providers and care coordinators who will help you reach your health goals
- The benefits you get now, plus extra services

## 3. Enroll!

**Call us at 1-877-912-8880**

(TTY 1-866-565-8576). The call is free!

After you enroll, your health plan will send you a Welcome Packet in the mail.

If you have questions about Medicare, call **1-800-MEDICARE** (1-800-633-4227) 24 hours a day, 7 days a week or visit **[www.Medicare.gov](http://www.Medicare.gov)**. TTY users should call 1-877-486-2048. The call is free!



## Need help?

Call **1-877-912-8880** (TTY 1-866-565-8576)  
The call is free!

We can help you:

- Learn more about the Medicare-Medicaid Alignment Initiative
- Choose a health plan or primary care provider (PCP)
- Find out if your doctor works with one of the health plans
- See if you can change your health plan

## Questions?

Visit **[www.EnrollHFS.Illinois.gov](http://www.EnrollHFS.Illinois.gov)** or call  
**1-877-912-8880** (TTY: 1-866-565-8576)  
Monday to Friday from 8 a.m. to 7 p.m.  
and Saturday from 9 a.m. to 3 p.m.

You can get this information in other languages or formats, such as large print or audio.

Tenemos información en español.  
¡Servicio de intérpretes gratis!  
Llame al 1-877-912-8880.